

Is GST included in the prices for Pos Laju's products and services?

Generally, 6% GST is included on all of Pos Laju's products and services except for Parcel and Bagasi Haji (Hajj Baggage). Below is the calculation example for Pos Laju's products and services:

Pos Laju services

Example 1 : (Zone 2, 2.3 kg)	
Postage	RM16.00
15% Fuel Surcharge	RM 2.40
10% Handling Surcharge	RM 1.60
	RM 20.00
6% Goods & Services Tax	RM 1.20
TOTAL	RM 21.20
Rounding Adjustment	RM 21.20

Example 2 : With Insurance (Zone 2, 2.3 kg)	
Postage	RM16.00
15% Fuel Surcharge	RM 2.40
10% Handling Surcharge	RM 1.60
	RM 20.00
Insurance Premium	RM 1.50
6% Goods & Services Tax	RM 1.29
TOTAL	RM 22.79
Rounding Adjustment	RM 22.80

Example 3 : SDD Local Town (<500gm)	
Postage	RM 3.50
15% Fuel Surcharge	RM 0.53
10% Handling Surcharge	RM 0.35
Additional Surcharge	RM 6.00
	RM 10.38
6% Goods & Services Tax	RM 0.62
TOTAL	RM 11.00
Rounding Adjustment	RM 11.00

Will GST be imposed if my item weighs more than 30kg?

Yes

Will GST be imposed on other Pos Laju products and services?

Yes. All of Pos Laju's products and services are subject to GST, except for the following:

- Parcel (postage cost) – exempted
- Bagasi Haji / Hajj Baggage – zero rated

Will GST be charged for Pos Laju Prepaid products purchased before April 1, 2015 but posting is made on or after April 1, 2015?

No.

Which mail products and services are subject to GST?

Mail products and services subject to 6% GST are as follows:

- a) Private PO Box
- b) Locked bags
- c) Window Delivery Ticket
- d) Admail
- e) Corporate Mail (including despatch, pick-up and distribution)
- f) Envelope Advertising (Envo Ad)
- g) Postcode book
- h) Postcode CD
- i) PosBox
- j) Franking services fee – wrong franking / change of posting office
- k) Service fee on returned stamps
- l) Handling fee for franking customers / unlicensed postage paid
- m) Pickup services
- n) Premium Insurance for Posdaftar / registered post

Is rebate for License Prepaid Postage subject to GST?

No.

Are prepaid top-up/reload for License Prepaid Postage, Franking and Business Reply Services subject to GST?

No.

Is the key deposit payment for personal PO Box subject to GST?

No

Are remittances for within and outside the country subject to GST?

The amounts for domestic and international remittances are not subject to GST, but the commission for postal remittances services are subject to GST.

Example 1 (Domestic):

Remittance : RM100

Commission : RM2

GST : RM0.12 (6% out of RM2)

Total Amount : RM102.12

Total Amount : RM102.10 (rounding adjustment)

Example 2 (International):

IEMO : RM100

Commission : RM8

GST : RM0.48 (6% out of RM8)

Total Amount : RM108.48

Total Amount : RM108.50 (rounding adjustment)

Example 3 (to Indonesia):

Western Union : RM100

Service charge : RM10

GST : RM0.60 (6% out of RM10)

Total Amount : RM110.60

Are bill payments subject to GST?

Bill payment is in accordance with the amount printed on the bill, but for bills which service charges are levied on customers, GST will be imposed on service charges only.

Example 1 (service charges paid by agency):

TNB Bill : RM100

GST : RM0

Total Amount : RM100

Example 2 (service charges paid by customer):

JPJ (driving license renewal) : RM30

Service charge : RM2

GST : RM0.12 (6% out of service charge)

Total Amount : RM32.12

Total Amount : RM32.10 (rounding adjustment)

[link kepada senarai perkhidmatan]

Are prepaid top-up/reload for Standing Order Deposit Account (SODA) for philatelic products subject to GST?

No.

Are ASNB products and MBB/RHB shared banking services subject to GST?

No

Are insurance products subject to GST?

Customers are required to pay GST as stipulated by the respective insurance company.

Are Pos ArRahnu products/services subject to GST?

Only Pos ArRahnu Pawnbroking and Safekeeping (Pajak dan Simpan) services are exempted from GST. Other products and services are subject to GST.

Are Pos Malaysia products and services purchased for international postings subject to GST?

No.

I have appointed Pos Malaysia as Customs Clearance Agent, will GST be charged for the service?

Yes, GST will be charged for Handling Services and Customs Information System.

Example 1 (general customs clearance services):

Agent handling fee : RM30.00

EDI (SMK) Fee : RM18.00

GST (6% from total amount) : RM2.88

Total Amount : RM50.88

Total Amount : RM50.90 (rounding adjustment)

Example 2 (customs clearance involving dealings with other government agencies):

Agent handling fee : RM30.00

EDI (SMK) Fee: RM18.00

Service charge of government agencies: RM10.00

GST (6% from total amount including service charge) : RM3.48

Total Amount : RM61.48

Total Amount: RM61.50 (rounding adjustment)

Are deliveries using AsiaXpress (PSH Express Sdn Bhd) subject to GST?

International posting services are not subject to GST, except for the following:

1. Domestic delivery
2. Insurance premium
3. Packing services
4. Transport charges